

◆市民満足度調査(平成25年度～令和5年度)による重要度ポイントの変化状況

| 部門 | 項目(設問) | H25 | 順位 | H26 | 順位 | H27 | 順位 | H28 | 順位 | H29 | 順位 | H30 | 順位 | R1 | 順位 | R2 | 順位 | R3 | 順位 | R4 | 順位 | R5 | 順位 | R4年度～R5年度変化量 | H25年度～R5年度変化量 | 変化量順位 |
|-------|----------------------------|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|------|----|--------------|---------------|-------|
| 教育・文化 | 問2-1 学校教育の内容(小中学校) | 80.0 | 3 | 81.9 | 2 | 80.2 | 2 | 81.2 | 2 | 79.7 | 2 | 80.3 | 3 | 80.7 | 4 | 80.5 | 3 | 80.1 | 5 | 80.1 | 5 | 79.6 | 5 | -0.5 | -0.4 | 61 |
| | 問2-2 学校と地域・家庭との信頼関係 | 79.6 | 5 | 80.6 | 3 | 78.5 | 5 | 79.4 | 4 | 79.0 | 5 | 78.8 | 5 | 79.0 | 9 | 77.5 | 13 | 78.5 | 8 | 78.4 | 11 | 78.3 | 9 | -0.1 | -1.3 | 66 |
| | 問2-3 学校施設の整備 | 72.0 | 39 | 73.8 | 32 | 73.6 | 31 | 74.0 | 30 | 73.4 | 35 | 73.1 | 38 | 74.1 | 35 | 73.8 | 41 | 75.2 | 28 | 74.7 | 34 | 73.7 | 41 | -1.0 | 1.7 | 31 |
| | 問2-4 生涯学習活動の支援 | 68.5 | 56 | 68.0 | 59 | 66.3 | 61 | 67.1 | 61 | 67.1 | 62 | 66.9 | 63 | 66.7 | 65 | 67.9 | 61 | 68.2 | 60 | 67.9 | 63 | 68.0 | 62 | 0.1 | -0.5 | 62 |
| | 問2-5 社会教育施設の整備 | 65.7 | 62 | 66.9 | 61 | 66.5 | 60 | 67.2 | 59 | 67.8 | 59 | 67.9 | 59 | 67.5 | 60 | 67.7 | 62 | 68.2 | 60 | 68.0 | 62 | 67.9 | 63 | -0.1 | 2.2 | 21 |
| | 問2-6 伝統文化・文化財の保護 | 67.4 | 59 | 69.0 | 56 | 68.3 | 58 | 68.3 | 58 | 69.0 | 56 | 68.8 | 56 | 68.6 | 58 | 68.4 | 59 | 69.5 | 57 | 69.3 | 58 | 69.2 | 59 | -0.1 | 1.8 | 28 |
| | 問2-7 スポーツ・レクリエーションの普及・振興 | 64.8 | 64 | 66.8 | 62 | 65.9 | 63 | 65.9 | 65 | 67.2 | 61 | 66.0 | 66 | 67.1 | 61 | 67.2 | 63 | 67.6 | 64 | 67.8 | 64 | 67.1 | 64 | -0.7 | 2.3 | 17 |
| | 問2-8 社会体育施設の整備 | 63.6 | 67 | 65.0 | 66 | 65.2 | 66 | 65.7 | 66 | 66.6 | 65 | 67.0 | 62 | 66.4 | 66 | 66.9 | 65 | 67.5 | 66 | 67.5 | 65 | 67.1 | 64 | -0.4 | 3.5 | 9 |
| 産業・観光 | 問2-9 農林業の生産基盤の整備 | 71.2 | 46 | 69.7 | 54 | 69.1 | 53 | 69.7 | 53 | 70.3 | 54 | 70.4 | 52 | 70.8 | 51 | 71.6 | 52 | 71.7 | 51 | 71.7 | 51 | 71.5 | 51 | -0.2 | 0.3 | 57 |
| | 問2-10 農林業の後継者・担い手の育成 | 75.0 | 16 | 74.0 | 30 | 72.6 | 36 | 72.6 | 39 | 74.0 | 31 | 74.0 | 34 | 74.5 | 31 | 74.7 | 32 | 74.4 | 37 | 74.9 | 29 | 74.4 | 35 | -0.5 | -0.6 | 63 |
| | 問2-11 農産物の高付加価値・ブランド化 | 70.4 | 49 | 70.5 | 48 | 69.5 | 51 | 69.0 | 56 | 70.6 | 50 | 70.8 | 51 | 70.5 | 53 | 71.8 | 50 | 70.7 | 55 | 70.9 | 53 | 70.5 | 56 | -0.4 | 0.1 | 59 |
| | 問2-12 水産業の生産基盤の整備 | 69.8 | 53 | 69.8 | 52 | 69.1 | 53 | 69.8 | 52 | 70.4 | 53 | 70.1 | 53 | 70.6 | 52 | 71.7 | 51 | 72.2 | 49 | 70.8 | 54 | 71.7 | 50 | 0.9 | 1.9 | 24 |
| | 問2-13 水産業の後継者・担い手の育成 | 72.6 | 35 | 72.6 | 41 | 71.6 | 43 | 72.1 | 45 | 73.7 | 33 | 72.3 | 45 | 73.2 | 40 | 74.0 | 39 | 74.2 | 39 | 73.4 | 45 | 73.7 | 41 | 0.3 | 1.1 | 45 |
| | 問2-14 水産物の高付加価値・ブランド化 | 70.1 | 51 | 70.1 | 50 | 69.8 | 48 | 69.7 | 53 | 71.1 | 48 | 70.0 | 54 | 70.0 | 54 | 71.9 | 49 | 72.0 | 50 | 71.7 | 51 | 71.5 | 51 | -0.2 | 1.4 | 39 |
| | 問2-15 企業誘致の推進 | 74.0 | 26 | 74.1 | 28 | 73.4 | 32 | 73.9 | 31 | 73.4 | 35 | 74.8 | 28 | 73.8 | 37 | 74.3 | 34 | 74.9 | 32 | 74.8 | 31 | 74.5 | 31 | -0.3 | 0.5 | 55 |
| | 問2-16 創業・起業への支援 | 71.3 | 45 | 72.8 | 39 | 71.0 | 47 | 73.0 | 37 | 73.0 | 39 | 72.4 | 44 | 72.3 | 45 | 72.4 | 45 | 73.4 | 43 | 73.3 | 46 | 72.2 | 49 | -1.1 | 0.9 | 50 |
| 福祉・保健 | 問2-17 地場産業への支援 | 72.7 | 34 | 73.7 | 35 | 71.7 | 42 | 73.0 | 37 | 73.2 | 37 | 73.3 | 37 | 74.1 | 35 | 75.3 | 28 | 75.4 | 27 | 74.3 | 36 | 74.1 | 39 | -0.2 | 1.4 | 39 |
| | 問2-18 労働者福祉の向上 | 74.0 | 26 | 74.6 | 27 | 73.0 | 34 | 74.2 | 29 | 74.7 | 25 | 74.7 | 30 | 74.2 | 34 | 74.8 | 31 | 75.1 | 29 | 74.5 | 35 | 75.2 | 28 | 0.7 | 1.2 | 43 |
| | 問2-19 観光資源の発掘・魅力づくり | 74.4 | 21 | 76.1 | 15 | 73.8 | 28 | 74.5 | 27 | 76.4 | 13 | 76.3 | 20 | 75.3 | 23 | 75.5 | 26 | 74.6 | 34 | 74.9 | 29 | 74.5 | 31 | -0.4 | 0.1 | 59 |
| | 問2-20 宿泊・観光施設の整備 | 73.7 | 29 | 76.0 | 18 | 75.6 | 19 | 75.4 | 23 | 79.4 | 4 | 78.6 | 8 | 78.1 | 10 | 76.8 | 18 | 73.0 | 45 | 72.8 | 47 | 72.8 | 46 | 0.0 | -0.9 | 64 |
| | 問2-21 子育て支援サービスの充実 | 75.3 | 15 | 77.4 | 10 | 75.9 | 14 | 76.4 | 16 | 76.5 | 12 | 76.5 | 19 | 77.4 | 14 | 77.1 | 16 | 78.3 | 11 | 76.6 | 21 | 77.5 | 13 | 0.9 | 2.2 | 21 |
| | 問2-22 保育園・児童館などの整備 | 73.7 | 29 | 75.0 | 25 | 74.7 | 22 | 75.6 | 21 | 75.6 | 18 | 74.7 | 30 | 74.8 | 28 | 74.3 | 34 | 75.1 | 29 | 73.8 | 40 | 75.2 | 28 | 1.4 | 1.5 | 35 |
| | 問2-23 保健・健康づくりサービスの充実 | 71.9 | 40 | 74.0 | 30 | 73.7 | 29 | 73.8 | 32 | 74.5 | 27 | 74.3 | 33 | 74.3 | 33 | 75.0 | 30 | 74.7 | 33 | 74.2 | 38 | 74.5 | 31 | 0.3 | 2.6 | 15 |
| | 問2-24 医療機関の充実 | 81.5 | 1 | 83.1 | 1 | 82.4 | 1 | 82.3 | 1 | 82.2 | 1 | 83.5 | 1 | 83.1 | 2 | 83.0 | 2 | 83.1 | 2 | 81.8 | 2 | 82.5 | 2 | 0.7 | 1.0 | 48 |
| 生活・環境 | 問2-25 高齢者福祉サービスの充実 | 77.2 | 10 | 78.1 | 9 | 77.6 | 9 | 77.2 | 10 | 77.4 | 11 | 77.4 | 12 | 77.1 | 17 | 78.3 | 10 | 77.7 | 15 | 77.8 | 14 | 78.0 | 11 | 0.2 | 0.8 | 51 |
| | 問2-26 介護サービスの充実 | 77.5 | 9 | 78.5 | 7 | 78.0 | 8 | 78.0 | 9 | 77.8 | 10 | 78.4 | 9 | 77.3 | 16 | 79.2 | 6 | 78.5 | 8 | 78.6 | 10 | 78.6 | 7 | 0.0 | 1.1 | 45 |
| | 問2-27 高齢者福祉・介護施設の整備 | 77.6 | 8 | 78.9 | 6 | 78.3 | 6 | 78.2 | 7 | 77.8 | 8 | 78.2 | 10 | 77.4 | 14 | 78.8 | 8 | 78.1 | 12 | 77.8 | 14 | 78.3 | 9 | 0.5 | 0.7 | 53 |
| | 問2-28 障害者福祉サービスの充実 | 75.0 | 16 | 75.8 | 21 | 76.5 | 13 | 76.4 | 16 | 75.5 | 19 | 75.8 | 23 | 75.3 | 23 | 76.9 | 17 | 76.9 | 18 | 77.3 | 16 | 76.9 | 15 | -0.4 | 1.9 | 24 |
| | 問2-29 障害者福祉施設の整備 | 74.2 | 24 | 75.5 | 23 | 75.8 | 16 | 75.9 | 20 | 75.1 | 23 | 75.3 | 24 | 74.9 | 26 | 76.1 | 20 | 76.0 | 26 | 76.6 | 21 | 75.9 | 22 | -0.7 | 1.7 | 31 |
| | 問2-30 セーフティネットの確保 | 71.2 | 46 | 71.2 | 44 | 72.5 | 37 | 73.2 | 35 | 73.5 | 34 | 72.7 | 41 | 73.2 | 40 | 74.1 | 37 | 74.3 | 38 | 74.2 | 38 | 74.5 | 31 | 0.3 | 3.3 | 11 |
| | 問2-31 地域福祉・ボランティアの推進 | 71.6 | 42 | 72.7 | 40 | 72.1 | 38 | 73.1 | 36 | 72.7 | 41 | 72.8 | 40 | 73.2 | 47 | 74.0 | 39 | 73.6 | 42 | 73.6 | 44 | 74.3 | 37 | 0.7 | 2.7 | 12 |
| | 問2-32 人権尊重の社会づくり | 69.2 | 55 | 68.0 | 59 | 69.1 | 53 | 69.1 | 55 | 67.9 | 58 | 68.8 | 56 | 69.4 | 56 | 70.3 | 55 | 70.9 | 53 | 70.7 | 55 | 70.7 | 54 | 0.0 | 1.5 | 35 |
| 安全・安心 | 問2-33 男女共同参画の推進 | 66.2 | 61 | 65.0 | 68 | 65.4 | 65 | 66.1 | 64 | 65.5 | 66 | 66.2 | 65 | 66.9 | 62 | 67.0 | 64 | 67.9 | 62 | 68.2 | 61 | 68.5 | 60 | 0.3 | 2.3 | 17 |
| | 問2-34 公衆衛生の確保・環境美化 | 72.3 | 37 | 71.1 | 45 | 71.9 | 39 | 72.6 | 39 | 72.4 | 42 | 73.9 | 35 | 73.4 | 39 | 74.3 | 34 | 74.5 | 35 | 74.3 | 36 | 74.2 | 38 | -0.1 | 1.9 | 24 |
| | 問2-35 ゴミ対策・リサイクルの推進 | 73.8 | 28 | 73.6 | 36 | 73.4 | 32 | 73.6 | 33 | 73.1 | 38 | 74.5 | 32 | 75.8 | 21 | 75.7 | 25 | 76.5 | 22 | 76.5 | 25 | 76.0 | 21 | -0.5 | 2.2 | 21 |
| | 問2-36 地球温暖化対策 | 72.9 | 33 | 72.6 | 41 | 72.7 | 35 | 71.2 | 47 | 71.9 | 45 | 72.5 | 43 | 75.3 | 23 | 75.5 | 26 | 76.7 | 20 | 76.1 | 27 | 75.4 | 26 | -0.7 | 2.5 | 16 |
| | 問2-37 自然環境の保全 | 74.3 | 22 | 74.1 | 28 | 73.7 | 29 | 73.5 | 34 | 74.2 | 30 | 75.0 | 27 | 76.1 | 20 | 77.2 | 14 | 78.0 | 13 | 77.9 | 13 | 76.6 | 19 | -1.3 | 2.3 | 17 |
| | 問2-38 大規模災害などに備えた危機管理体制の構築 | 80.3 | 2 | 79.6 | 5 | 79.6 | 3 | 80.7 | 3 | 79.7 | 2 | 82.0 | 2 | 84.3 | 1 | 83.9 | 1 | 84.0 | 1 | 84.2 | 1 | 83.0 | 1 | -1.2 | 2.7 | 12 |
| | 問2-39 地域防災活動への支援 | 76.5 | 12 | 75.9 | 20 | 75.8 | 16 | 76.9 | 12 | 76.1 | 16 | 77.4 | 12 | 79.7 | 7 | 78.7 | 9 | 79.8 | 6 | 79.7 | 6 | 78.4 | 8 | -1.3 | 1.9 | 24 |
| | 問2-40 避難所などの整備 | 78.3 | 6 | 76.8 | 13 | 77.1 | 10 | 78.1 | 8 | 77.7 | 9 | 78.7 | 7 | 81.4 | 3 | 80.5 | 3 | 80.4 | 4 | 80.9 | 4 | 80.1 | 3 | -0.8 | 1.8 | 28 |
| 基盤 | 問2-41 消防体制の充実・強化 | 76.7 | 11 | 75.7 | 22 | 75.9 | 14 | 76.6 | 14 | 76.2 | 15 | 77.2 | 14 | 78.0 | 11 | 77.9 | 11 | 78.5 | 8 | 78.7 | 9 | 76.9 | 15 | -1.8 | 0.2 | 58 |
| | 問2-42 救急体制の充実・強化 | 78.2 | 7 | 78.3 | 8 | 78.3 | 6 | 78.8 | 6 | 78.3 | 7 | 79.3 | 4 | 80.1 | 6 | 80.5 | 3 | 80.6 | 3 | 81.2 | 3 | 79.7 | 4 | -1.5 | 1.5 | 35 |
| | 問2-43 火災予防の推進 | 74.8 | 19 | 74.9 | 26 | 74.0 | 26 | 74.5 | 27 | 74.3 | 29 | 76.0 | 22 | 76.3 | 19 | 76.1 | 20 | 76.6 | 21 | 76.8 | 19 | 75.8 | 23 | -1.0 | 1.0 | 48 |
| | 問2-44 防犯・交通安全の確保 | 76.0 | 13 | 76.1 | 15 | 75.5 | 20 | 76.4 | 16 | 75.5 | 19 | 78.0 | 11 | 77.7 | 12 | 77.2 | 14 | 77.7 | 15 | 78.4 | 11 | 77.1 | 14 | -1.3 | 1.1 | 45 |
| | 問2-45 消費者行政の充実 | 71.4 | 43 | 71.5 | 43 | 71.9 | 39 | 72.3 | 43 | 71.2 | 47 | 72.3 | 45 | 72.9 | 42 | 73.2 | 44 | 72.9 | 46 | 74.8 | 31 | 73.7 | 41 | -1.1 | 2.3 | 17 |
| | 問2-46 道路の整備 | 72.6 | 35 | 73.4 | 37 | 74.2 | 24 | 75.1 | 25 | 74.4 | 28 | 76.2 | 21 | 77.7 | 12 | 75.8 | 24 | 76.1 | 25 | 77.3 | 16 | 76.9 | 15 | -0.4 | 4.3 | 4 |
| | 問2-47 港湾・漁港の整備 | 65.2 | 63 | 66.0 | 64 | 66.0 | 62 | 67.2 | 59 | 67.5 | 60 | 67.3 | 60 | 69.2 | 57 | 69.2 | 56 | 69.0 | 58 | 70.1 | 57 | 70.1 | 57 | 0.0 | 4.9 | 2 |
| | 問2-48 防災対策(河川・急傾斜地) | 74.2 | 24 | 73.8 | 32 | 75.1 | 21 | 76.5 | 15 | 74.7 | 25 | 76.9 | 16 | 80.4 | 5 | 79.1 | 7 | 78.6 | 7 | 79.0 | 8 | 78.0 | 11 | -1.0 | 3.8 | 7 |
| 地域 | 問2-49 上水道の整備 | 71.1 | 48 | 70.5 | 46 | 71.6 | 43 | 72.2 | 44 | 72.0 | 44 | 72.7 | 4 | | | | | | | | | | | | | |